



Celebrating 40 Years!



UCP United Cerebral Palsy™

of East Central Florida

Life without limits for people with disabilities™

Annual Report 2008-2009



EDITORIAL

Letter from the President

By **BARRY POLLACK**
PRESIDENT/CEO

Dear UCP Family and Friends,

This past year was a hallmark as we celebrated our 40th Anniversary of providing essential services for people with disabilities. Just consider that 40 years ago, an individual with a disability was an outcast in our society. Today we are aghast at that thought. Thankfully, much has changed in the way our society supports some of our most vulnerable citizens. Imagine being 40 years old and making your lunch or doing your own laundry for the first time. Denise did! Visualize moving into your own apartment, for the first time at 40 something. Lynn did! Because of our support. This is the



essence of UCP, of our mission which drives everything we do...

"Inspiring people with disabilities to discover their limitless potential!"

In the midst of continued troubled economic times for us all, UCP has remained focused on this mission. With the support of our strong Board leadership, the generosity of our donors and volunteers, and the

incredible talent of our dedicated staff, we have continued to grow, serving more individuals than ever before.

Today, UCP of East Central Florida employs almost 100 individuals and serves more than 850 youths and adults with special needs in 6 counties.

I am humbled by the history and success of our organization. The legacy we are creating establishes a future of service for our community and its most vulnerable citizens.

Thank you all for your continued support and for being a vital part of the future of UCP of East Central Florida.

With great appreciation,

Barry Pollack
President & CEO



UCP United
Cerebral
Palsy™

of East Central Florida

Life without limits for people with disabilities™

EDITORIAL

Our Chairwoman's Message

By **LIZ FRANCATI**
CHAIRWOMAN

Dear Families and Friends,

Thank you for taking the time to read our annual report. It is an honor to know you have chosen to spend some of your time learning more about UCP of East Central Florida.

Success comes in many shapes and sizes, and we experience that everyday with the individuals that we support here



at UCP, even in these trying economic times. As funding challenges persist from government agencies and private sources, we are still able to continue to fulfill our mission.

Last year, we start-

ed the celebration of our 40th year. A legacy built on the idea of one woman and was stewarded by hundreds of individuals in our community. I am fortunate to be part of this rich heritage and look forward to pursuing the work of creating a life without limits for all people with disabilities.

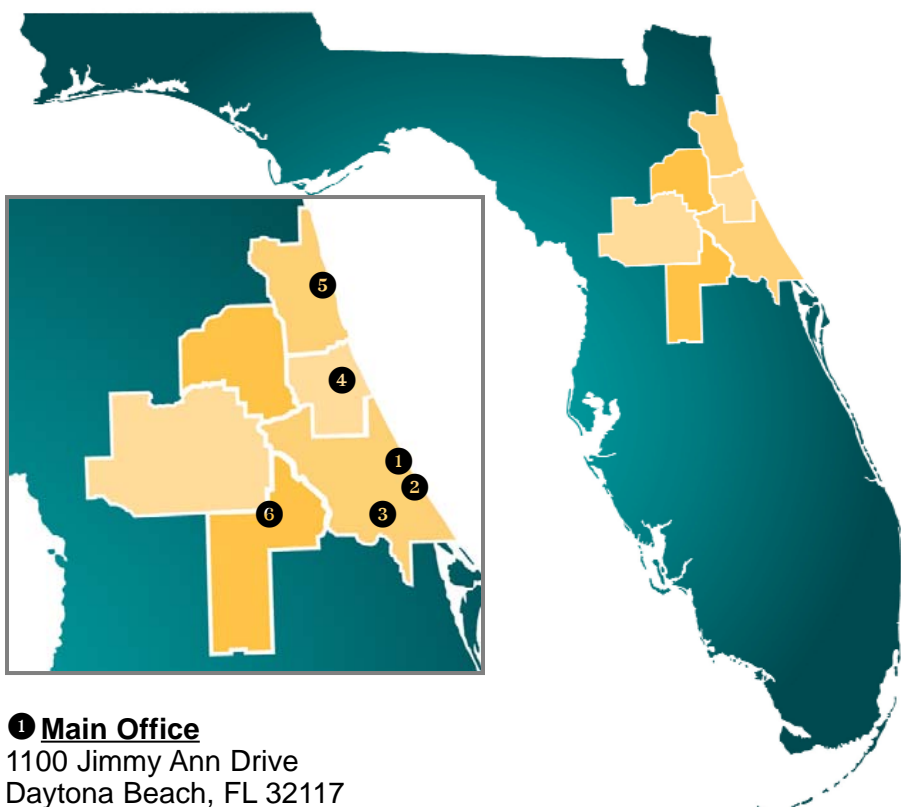
Thank you for your continued interest and support.

Warmest regards,

Liz Francati

WHERE WE HELP

OUR UCP SUPPORTS EAST CENTRAL FLORIDA



1 Main Office
1100 Jimmy Ann Drive
Daytona Beach, FL 32117
Phone: 386.274.6474
Toll Free: 800.927.6308
Fax: 386.274.0117

2 South Daytona Office
Phone: 386.304.7636
Fax: 386.304.7640

3 Deltona Office
Phone: 386.575.0316

4 Flagler Office
Phone: 386.586.2192
Fax: 386.586.2194

5 St. Augustine Office
Phone: 904.819.5512
Fax: 904.819.5513

6 Lake/Marion Office
Phone: 352.263.5508

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OUR MISSION

"Inspiring people with disabilities to discover their limitless potential!"

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Geraldine Schwartz, Founder and Life Member
Bertran Wallace, Retired Educator, Honorary Member

UCP / WORC HAVEN



Freedom Fest 2008



Assisted Living

UCP of East Central Florida has been providing residential services for individuals with disabilities since 1986. We currently operate WORC Haven and Dove Villas assisted living facilities. Both homes are licensed by the Agency for Health Care Administration (AHCA) and WORC Haven is a HUD rent subsidized facility, as well. The floor plan of our homes allows each resident the privacy of having their own room with the benefit of 24 hour, seven days-a-week staff.

Residents of our homes are provided with training and support to assist them in gaining valuable skills that help them make informed decisions about where they live, work and play. Based on their individualized needs, residents are provided with assistance to do their laundry, schedule their medical appointments and the responsibilities that come with increased independence.

UCP creates opportunities for our residents to engage in their community through a variety of culturally diverse activities including attending the opera, local concerts, plays, Surfscapes performances, Art Gallery Openings, and Daytona Beach Cubs baseball games to name a few. Their participation in many of these events are made possible by donations from Daytona State College-Goodard Theatre, Atlantic Center for the Arts, Daytona Beach Cubs, Daytona Beach Symphony Society and private individuals too.

UCP of East Central Florida promotes empowerment of the individuals we support by assisting them to achieve their dreams. Through a full range of services, we enable individuals to access their community, meet their basic personal needs, provide temporary relief for primary caregivers, and facilitate their living in their own home. Our Companion Staff supports individuals to learn to ride the bus, attend community

events, and volunteer in our community. These and many other activities provide the individuals we support with opportunities to foster greater independence and self-esteem.

Through Personal Care Assistance our staff provides help to individuals who require assistance with eating, personal hygiene, and meeting other basic self-care needs. Staff also provides in-home support to help individuals liv-



ing in their own homes with the responsibilities of caring for their household, such as cleaning and basic maintenance, as well as how to perform activities of daily living like laundry, meal planning

and preparation.

Duane, who lives in his own apartment, uses the support of his Companion to partake in community activities such as participating in a bowling league, going to amusement parks, and shopping. He uses his Supported Living Coach to assist him in managing his money to ensure he pays his bills, arranging his medical appointments and helping him understand personal safety. With the assis-

tance of his Supported Living and Companion Staff, Duane was able to plan and participate in a vacation of a lifetime to Nashville this year. He went to the Grand Ole Opry and had a wonderful time!

With the assistance of a Personal Care Attendant who went to her home each day, Shawn was able to have the support she needed to get showered, dressed, eat a healthy breakfast and get to work on time.

COMMUNITY SUPPORT SERVICES

VOCATIONAL SERVICES



VOCATIONAL EVALUATION AND EMPLOYMENT

Vocational Evaluation Services, along with Employment Services, operates from various locations in Volusia, Flagler, St. Johns, Lake, Putnam and Marion Counties.

In the midst of our country's tough economic times and double digit unemployment

rates, UCP has continued to motivate and support people with disabilities to seek, secure and maintain employment. The Vocational Evaluation and Employment Staff works with each individual to explore various career options while helping

them to obtain gainful employment.

We receive referrals for evaluations from the Division of Vocational Rehabilitation, local attorneys, insurance companies, physicians, The Center for Business Excellence and the Division of Blind Services.



VOCATIONAL TRAINING / TRANSITION

During this past year, the process of helping participants transition from sheltered employment to the community was enhanced to include an opportunity for the people in the group to volunteer at a local homeless shelter, giving back to their community and learning valuable work experiences.

Through education, exposure and experience, the transition class

of 20 students over the course of the year, continued to receive instruction in employability skills such as completing job applications, preparing resumes, conducting mock interviews and job exploration activities. This program identifies the expectations of future employers, enabling individuals to prepare for employment in the community.

GRANTS RECEIVED

- THE ABLE TRUST
- FLAGLER COUNTY
- COUNTY OF VOLUSIA (TWO SEPARATE GRANTS)
- PILOT CLUB OF HALIFAX AREA
- UNITED WAY
- UNIVERSITY OF SOUTH FL
- THE CENTER FOR BUSINESS EXCELLENCE

Grants

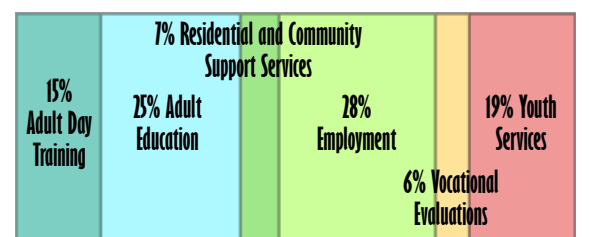
UCP of East Central FL has applied for dozens of grants throughout the year. Some grants that we receive provide monetary rewards while others allow for non-monetary resources.

One of the resource grants we received was a SCIETT (Supported Competitive Integrated Employment Training

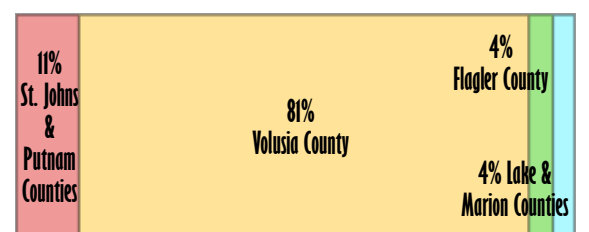
and Technical Assistance) grant through the University of South FL. This grant provides UCP, in collaboration with our partners, training and technical assistance to build the capacity in our community to improve employment opportunities for individuals with disabilities seeking competitive, integrated employment.

ABOUT US

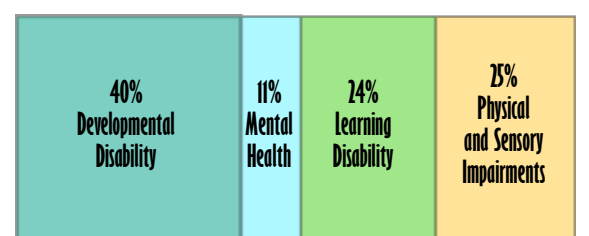
HOW WE SERVE



WHERE WE SERVE



WHO WE SERVE



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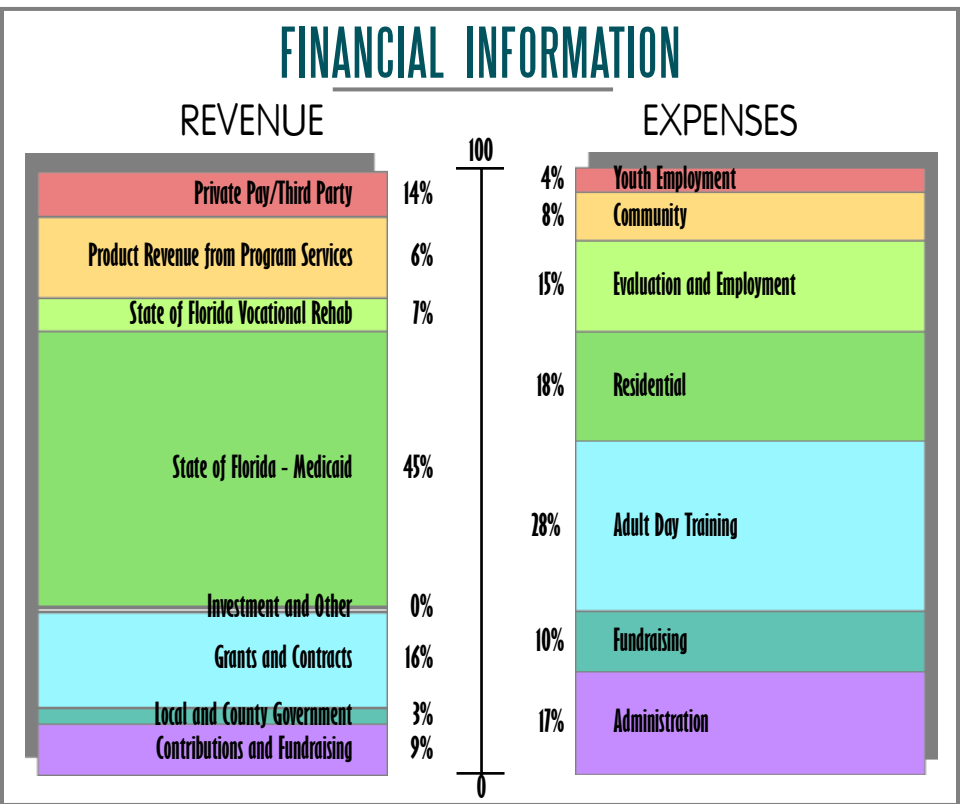
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CORE VALUES

COMMITMENT TO EXCELLENCE
EMPOWERMENT
TEAMWORK
SERVICE ABOVE SELF
INTEGRITY

TIMELINE

1969

WORC was established. Founder and first President was Jerry Schwartz.



1970

Center became operational with 5 clients and 9 staff at 1100 Willis Ave.

By the end of 1970, 33 individuals were served, six were placed in competitive employment and one was placed in vocational training at Daytona Junior College.

Initial work areas included Print Shop, Ceramics, Sewing and Woodshop.

1973

Awarded highest accreditation available from CARF (Commission on Accreditation of Rehabilitation Facilities). WORC was the 2nd workshop accredited in Florida.

First Play for WORC Golf Tournament.

Adult Basic Education (ABE) established through Daytona Junior College.

1975

Mayor of Daytona Beach issued a proclamation establishing 9/13/75 WORC Day.

1986

Construction of WORC Haven completed through a HUD Grant.

1993

Moved into new building at 1100 Jimmy Ann Drive.

2003

2003 CARF accreditation placed WORC in top 3% in the Nation.

2005

WORC, Inc. became UCP of East Central Florida.

UCP of ECF is chartered in Lake, Volusia, Flagler, St. Johns, Marion, & Putnam counties.

2006

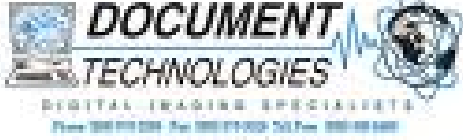
Flagler property acquired through merger with ARC Angels of Flagler, 1202 East Moody Blvd, Bunnell.

Dove Villas became part of UCP of East Central Florida.

2009

40th Anniversary!

Proposed Site For Charity Home Care



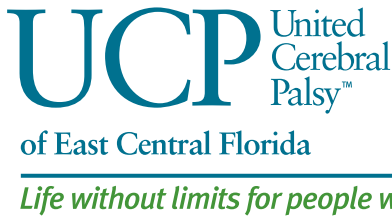
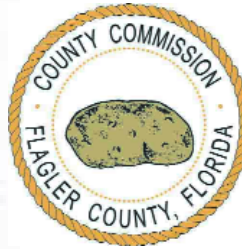
GE Foundation



MUTUAL OF AMERICA
Your Retirement Company



Bank of America



DID YOU KNOW?

- 143 high school students were enrolled in our YES Program (Youth Employment Services)
- 50 vocational evaluations were conducted
- We provided residential and supported living services to 40 people with disabilities
- We helped secure jobs for 43 individuals with disabilities
- 257 people came on a Life Without Limits tour
- 4100 ceramic pieces were made in our Ceramic Workshop
- Over 1470 volunteer hours were logged

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